

Statement from Board of Directors SHS arising from the publication of 5 reports from HIQA for 4 designated centres operated by SHS.

The Board of SHS acknowledges the publication on January 8, 2018 of a number of inspection reports by the Health Information and Quality Authority.

We note that these reports relate to inspections which took place during various dates in 2017. We accept the content of all reports that are critical or complimentary of the organisation and we commit to working with all our stakeholders to ensure that in the future we do better.

We are sorry that HIQA has found our services to be non-compliant in some areas and we apologise to those we support and their families for these shortcomings.

At this time, we would like to assure the people we support and their families that we have taken, and continue to take, action to remedy the weaknesses identified in the various reports to ensure the care we provide is of the highest standard.

We are working with HIQA, HSE, our staff and our services users to deliver necessary improvements for those we support.

END OF STATEMENT